

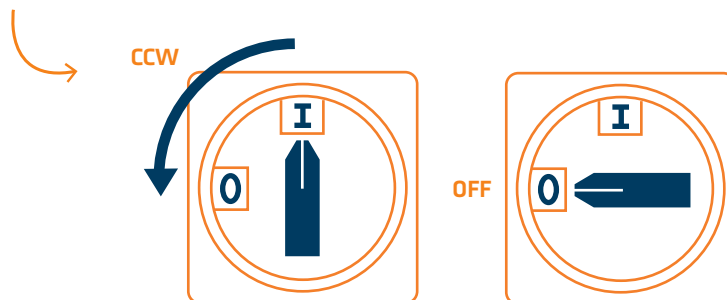
# FRONIUS RECONNECTION INSTRUCTIONS

## STEPS FOR POWER CYCLING YOUR FRONIUS SYSTEM

1. Turn off your system's AC disconnect. This is located outside next to your utility meter and is a lever that you'll pull down into the "off" position. It should be labeled "AC Disconnect".



2. Turn off the inverter's DC disconnect. This is located on, near, or inside the inverter. Depending on the model the DC disconnect will be:
  - a. A black dial on the underside of your inverter that you will turn to the "off" position. Some IG Plus models have the black dial located inside the lower cabinet (accessible via a pull pin on the lower left side).



If the inverter front or electrical panel front requires a tool to open it, **DO NOT** open it. Equipment in "locked" compartments are to be accessed by licensed electricians only for safety reasons.

- b. For IG models the DC disconnect is a breaker type of switch inside the lower cabinet of the inverter (accessible by opening the blue cover upward) that you will flip into the "off" position.

3. Turn off additional AC or DC disconnects (if equipped). Some systems are equipped with additional AC and/ DC disconnects and/or breakers (located in a nearby sub panel or separate knife handle switch). If your system has an additional AC or DC breaker or knife handle switch turn this off.
4. **Wait 5 minutes** to allow the system to fully power down, then turn back on in reverse order **(STEP 3, 2, 1 BACK "ON")**.
5. If your solar system is functional, you should not see any errors on the inverter screen once the reboot is complete. If there are still error codes, and the solar panels are in full sun, please let our service team know what the error code is so we can schedule an appointment and come prepared to address the error.



If you are seeing connectivity problems that do not seem to be solving themselves within a few days, please check and make sure your ethernet cable is still plugged into your router.

**If you are still having trouble with power cycling or reconnecting your system – a visit may be required by one of our technicians. Please reach out to us at [\(434\) 293-3763](tel:4342933763) or [info@tigersolar.com](mailto:info@tigersolar.com).**

5. Wait 30 seconds and plug in both bridges again. (The bridges should be plugged in within two minutes of each other.) Check the status of the lights on the bridges as follows (the order of the lights may vary):
  - a. The power light should be lit for both bridges.
  - b. The LAN light should be lit for both bridges, indicating they have detected a cable connection.
  - c. The communication light may not yet be lit.
6. If both the power and LAN lights are lit, proceed to the next step.
7. If either the power or LAN lights are not lit, double-check all connections. If either light is still not lit, the Ethernet bridges may have failed.
8. Check if the 1st LED light (Network Communication LED, with an image of a cloud) on the Gateway is green.



## SYSTEMS CONNECTED BY AN ETHERNET CABLE

1. Turn off your modem and router.
2. If your Gateway is plugged into an outlet with a power plug, unplug it. If your Gateway does not have a power plug, turn off the Gateway circuit breaker. If you are unsure which circuit breaker is for the Gateway, please reach out to your installer or someone familiar with your home's electrical setup.
3. Turn on your modem and wait 30 seconds.
4. Turn on your router and wait 30 seconds.
5. Plug in the Gateway or close the Gateway circuit breaker. Wait for the boot sequence to complete. This will take about 2 minutes.

**If you are still having trouble with power cycling or reconnecting your system – a visit may be required by one of our technicians. Please reach out to us at [\(434\) 293-3763](tel:4342933763) or [info@tigersolar.com](mailto:info@tigersolar.com).**